D|G|TAL

SCOR partners with DGTAL to push AI-powered claims assessments.

*DGTAL and SCOR launch a pilot to use the DRILLER platform in
disability claims assessment*

Hamburg/Cologne, 27 March 2024 – The German operations of global reinsurer SCOR will explore how to take advantage of DGTAL's AI-powered platform DRILLER and its claims assessment function. A first pilot will be launched for the assessment of disability claims starting in April 2024.

DRILLER is an AI-powered portfolio tool designed to develop and display a contextual understanding across a wide array of cases and documents. This application allows users to sift through massive volumes of data to identify patterns, trends, and insights, thereby facilitating a more nuanced and comprehensive analysis for decision-makers. It is the flagship solution of DGTAL and unique within the insurance industry.

SCOR will be the first reinsurer to pilot the next DRILLER release, which will provide a full contextual understanding of key documents and full claims files with the ambition to significantly shorten assessment time and improve quality. In combination with already existing DRILLER functionalities, incoming cases will be presented "ready-for-human-decision" and learnings from the portfolio will be safeguarded. With the implementation of DRILLER, SCOR anticipates a significant acceleration in claims assessments as well as enhanced accuracy and speed.

SCOR is one of the leading reinsurance companies in the world, offering its clients a full spectrum of reinsurance solutions and comprehensive services across all facets of risk management.

Collaborating with DGTAL and utilizing DRILLER, SCOR recognises the great potential for leveraging AI to improve claims management. DRILLER represents a paradigm shift in insurance document audit and processing, blending automation and human expertise to overcome limitations and address a variety of simpler tasks. This ensures that people, the most valuable asset of a company, can focus on more meaningful and human-centric activities.

Arndt Gossmann, **DGTAL's CEO**, states: *"The insurance business is document-heavy and therefore it will benefit tremendously from AI. I am impressed by SCOR's commitment as a reinsurer to be among those that aim to take advantage early. And I am looking forward to working with the SCOR team to make this happen."*

Thomas Trompetter, SCOR Head of Client Services Central Europe, comments: *"Claims management is very complex in disability insurance and AI solutions certainly have the potential to play a significant role in the long-term profitability of insurance portfolios in the coming years. Digitalisation of processes and increased efficiency in claims assessment are essential. In future, we would like to be able to better utilise the resources available with the support of AI."*

Find out more at www.dgtal.io.

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About DGTAL
DGTAL is the first European Platform-as-a-Service that decodes and processes unstructured insurance data. The company's solutions facilitate unprecedented insights, solid predictions, better decisions, and automatic processes. DGTAL has trained a language model specifically for insurance. It has been founded by experts from both insurance and deep technology.

About SCOR
As a leading global reinsurer, SCOR offers its clients a diversified and innovative range of reinsurance and insurance solutions and services to control and manage risk. Applying "The Art & Science of Risk", SCOR uses its industry-recognized expertise and cutting-edge financial solutions to serve its clients and contribute to the welfare and resilience of society.

The Group generated premiums of EUR 19.4 billion in 2023 and serves clients in around 160 countries from its 35 offices worldwide.

For more information, visit: www.scor.com.